



Tariff Guide

The following are products **We** offer that **You** may buy when **You** book the **Vehicle**. These are not included in the **Rental Charges**. Some are optional.

Product	What does it do?	Daily Rate (Inc. VAT)
Young Driver Surcharge Aged 21 & 22 Years	This is a mandatory charge for a Driver aged 21 & 22 years.	£15.00 per day.
Young Driver Surcharge Aged 23 & 24 Years	This is a mandatory charge for a Driver aged 23 & 24 years.	£8.00 per day.
Additional Driver	The cost to authorise each additional person to drive a Vehicle and includes the Basic Protection package.	£12.00 per day. Maximum charge £120.00
DVLA Contact	This is the charge We make if We need to validate Your driving licence with the DVLA.	£4.75
Additional Insurance Premium Minor Offence	This is a mandatory charge for a Driver with certain endorsements or penalties on their licence.	Per endorsement, within 5 years. £4.75 per endorsement
Additional Insurance Premium Major+ Offence	This is a mandatory charge for a Driver with certain endorsements or penalties on their licence.	Per endorsement after 5 years and within 11 years. £7.50 per endorsement
Continental Hire Pack	Mandatory to take the Vehicle outside the UK. The pack includes Our consent, travel documents, insurance & VE103.	From £115.00
Continental Breakdown & Recovery	Mandatory to take the Vehicle outside the UK. Complete peace of mind with Full Breakdown and Repatriation cover.	POA at Third Party Provider's Cost

Collision Damage Waiver (CDW) – These are optional.

Vehicle	What does it do?	Daily Rate (Inc. VAT)
SWB Transit Vans & Smaller	Limits Your financial liability in case of damage to or theft of the Vehicle to the Reduced Excess Amount .	£10.00
LWB Transit Vans	Limits Your financial liability in case of damage to or theft of the Vehicle to the Reduced Excess Amount .	£12.00
Luton Vans & Larger	Limits Your financial liability in case of damage to or theft of the Vehicle to the Reduced Excess Amount .	£17.00

Excess Amounts - These are the amounts **We** will charge **You** in respect of damage caused to the hire **Vehicle** or **Third Party**, payable for each **Collision** or incident. Dependant on the **Collision Damage Waiver** option chosen.

Excess	What does it mean?	Maximum Liability
Reduced Excess	If You pay the CDW , this is Your liability in the event of a Collision or damage to the Vehicle . The actual amount payable is indicated in the insurance declaration box on Your rental agreement and is payable in respect of each Collision or incident.	£400.00 per accident or incident (plus VAT or IPT in some circumstances)
Standard Excess	If You choose not to pay the CDW , this is Your liability in the event of a Collision or damage to the Vehicle . The actual amount payable is indicated in the insurance declaration box on your rental agreement and is payable in respect of each Collision or incident.	£1200.00 per accident or incident (plus VAT or IPT in some circumstances)

You may incur some of the following Charges and Fees during **Your Hire Period**. These are not included in the **Rental Charges**.

Service	What is the charge for?	Rate (Inc. VAT)
Refuelling charge	This applies if You return the Vehicle to Us with less fuel in the tank than marked on Your Rental Agreement. This charge is in addition to the cost of the fuel as detailed in the T&Cs.	£15.00
Fuel (Diesel)	The price of Diesel per litre We will charge You if We need to replenish fuel in the Vehicle .	£1.85 per litre
Excess Mileage Charges	Excess mileage charges will apply per mile for each mile driven over the mileage allowance for the Hire Period .	20 pence per mile
Deliver and Collect	This applies if You wish to have Your Vehicle delivered to or collected from Your home or work address. In addition to the Deliver/Collect charge You are also responsible for the cost of the fuel We use to deliver and to collect the Vehicle .	>5 miles: £5 each way < 5 miles: £5 + £1.50 per mile each way
Aborted Deliver and Collect Charge	This applies, in addition to the Deliver and Collect charge shown above, if You are not available at Your home or work address in the UK to take delivery of the Vehicle .	£40.00
Out of hours collection	If You wish to collect Your Vehicle from Our office outside Our normal opening hours.	£80.00
Out of Hours Key Return Charge	This charge will apply if You return a Vehicle to Our office outside Our normal opening hours and deposit the keys.	£30.00
Disposal Fee	If any property, goods, or items are left in any Vehicle this charge will be payable for their subsequent disposal.	From £50.00
Special cleaning / valet charge	This applies if You return the Vehicle to Us in a condition that requires more than Our standard clean. For example if You or one of Your Passengers smokes in the Vehicle .	From £75.00

Charges for loss or damage to the **Vehicle** or **Accessories**

Service	What is the charge for?	Rate (Inc. VAT)
Damage to the Vehicle , including tyre damage	You will be notified of damage costs once the Vehicle has been assessed at the end of the Hire Period .	You will be charged a Damage Administration Fee in addition to the cost of the damage.
General Accessories	The cost to replace any Accessories such as locking wheel nuts, parcel shelves, boot covers etc.	An Administration Fee will be added to the cost of the replacement Accessory(ies) .
Vehicle Recovery Fee	Recovery of a Vehicle that has broken down or is damaged due to customer negligence.	From £250.00 recovery charge and From £3.00 per return mile towage.
Keys	The cost to replace lost or damaged keys can be up to £500 depending on the make and model of the Vehicle .	An Administration Fee will be added to the cost of the replacement key

Fees

Service	What is the charge for?	Rate (Inc. VAT)
Driver Error Breakdown Callout	The cost of Our nominated patrol attending You and the Vehicle and identify the Vehicle Fault that being the fault of the Hirer , such as running out of fuel.	£95.00 plus patrol's chargeable items – such as fuel.
Statutory Fee for Vehicle Recovery by Police	The cost to redeem a Vehicle if it is recovered by police because of Your breach of the T&Cs - please refer to What are my obligations towards the Vehicle ?	From £200.00
Statutory Storage Fees following Police Recovery	Fees that are charged by the police for storing a Vehicle following its recovery by them.	From £25.00 per day
Agent Recovery Fee	The cost We incur if, because of Your breach of the T&Cs - please refer to What are my obligations towards the Vehicle ?, We have to instruct agents to recover a Vehicle on Our behalf.	From £400.00 from the Territory - From £2500.00 elsewhere
Reservation Amendment (or Modification) Fee	To cover Our administration costs each time You amend any details of Your booking once the Hire Period has started.	£5.00
Changeover Fee	This charge will apply if, after the Hire Period has started and for reasons of personal preference only, You wish to change the Vehicle to a different Vehicle within the same Vehicle group.	£25.00
Cancellation Fee	This charge will be made if You tell Us You wish to cancel Your prepaid booking but You give Us less than 48 hours notice.	100%
No Show Fee	This charge will apply if You did not cancel Your pre-paid booking but You do not collect Your Vehicle .	100% of the first two days rental charge.
Damage Administration Fee	Applies if We have to charge You for damage caused to the Vehicle whilst You are in possession of it. This charge pays for the back-office resource required to process associated paperwork.	£40.00
Desktop Engineering Fee	This applies if the Vehicle is damaged but not repaired immediately. It pays for the cost of a review to compare all data relating to the damage. This is in addition to the Damage Administration Fee.	£40.00
Engineer's Fee	This applies if the Vehicle is damaged and needs to be repaired immediately. It pays to liaise with the repairers to instruct how it will be repaired and the cost. This is in addition to the Damage Administration Fee.	£80.00
Administration Fee	Applies if We have to provide Your details to any third parties (for example for unpaid congestion or parking charges) or if We have to replace Accessories or keys.	£40.00
Unpaid Charges Admin Fee	Applies if We have to recover unpaid charges associated with Your rental. Reasonable legal fees, statutory court costs and interest will be payable in addition to this fee.	£50.00
Extension Fee	Applies when You notify Us that You wish to extend the length of Your Hire Period .	£5.00
Late Check In Fee	Applies when You fail to return the Vehicle on time or within the grace period.	£8.00
Unauthorised Extension Fee	Applies if You do not let Us know that You wish to extend the length of Your Hire Period at least 2 working hours before it is due to be returned to Us . This is charged in addition to the daily Rental Charges .	£40.00