



## Tariff Guide

The following are products **We** offer that **You** may buy when **You** book the **Vehicle**. These are not included in the **Rental Charges**. Some are optional.

Product	What does it do?	Daily Rate (Inc. VAT)
Young <b>Driver</b> Surcharge Aged 21 & 22 Years	This is a mandatory charge for a <b>Driver</b> aged 21 & 22 years.	£15.00 per day.
Young <b>Driver</b> Surcharge Aged 23 & 24 Years	This is a mandatory charge for a <b>Driver</b> aged 23 & 24 years.	£8.00 per day.
Additional <b>Driver</b>	The cost to authorise each additional person to drive a <b>Vehicle</b> and includes the <b>Basic Protection</b> package.	£12.00 per day. Maximum charge £120.00
DVLA Contact	This is the charge <b>We</b> make if <b>We</b> need to validate <b>Your</b> driving licence with the DVLA.	£4.75
Additional Insurance Premium Minor Offence	This is a mandatory charge for a <b>Driver</b> with certain endorsements or penalties on their licence.	Per endorsement, within 5 years. £4.75 per endorsement
Additional Insurance Premium Major+ Offence	This is a mandatory charge for a <b>Driver</b> with certain endorsements or penalties on their licence.	Per endorsement after 5 years and within 11 years. £7.50 per endorsement
Continental Hire Pack	Mandatory to take the <b>Vehicle</b> outside the UK. The pack includes <b>Our</b> consent, travel documents, insurance & VE103.	From £115.00
Continental Breakdown & Recovery	Mandatory to take the <b>Vehicle</b> outside the UK. Complete peace of mind with Full Breakdown and Repatriation cover.	POA at Third Party Provider's Cost

**Collision Damage Waiver (CDW)** – These are optional.

Vehicle	What does it do?	Daily Rate (Inc. VAT)
SWB Transit Vans & Smaller	Limits <b>Your</b> financial liability in case of damage to or theft of the <b>Vehicle</b> to the <b>Reduced Excess Amount</b> .	£10.00
LWB Transit Vans	Limits <b>Your</b> financial liability in case of damage to or theft of the <b>Vehicle</b> to the <b>Reduced Excess Amount</b> .	£12.00
Luton Vans & Larger	Limits <b>Your</b> financial liability in case of damage to or theft of the <b>Vehicle</b> to the <b>Reduced Excess Amount</b> .	£17.00

**Excess Amounts** - These are the amounts **We** will charge **You** in respect of damage caused to the hire **Vehicle** or **Third Party**, payable for each **Collision** or incident. Dependant on the **Collision Damage Waiver** option chosen.

Excess	What does it mean?	Maximum Liability
Reduced Excess	If <b>You</b> pay the <b>CDW</b> , this is <b>Your</b> liability in the event of a <b>Collision</b> or damage to the <b>Vehicle</b> . The actual amount payable is indicated in the insurance declaration box on <b>Your</b> rental agreement and is payable in respect of each <b>Collision</b> or incident.	£400.00 per accident or incident (plus VAT or IPT in some circumstances)
Standard Excess	If <b>You</b> choose not to pay the <b>CDW</b> , this is <b>Your</b> liability in the event of a <b>Collision</b> or damage to the <b>Vehicle</b> . The actual amount payable is indicated in the insurance declaration box on your rental agreement and is payable in respect of each <b>Collision</b> or incident.	£1200.00 per accident or incident (plus VAT or IPT in some circumstances)

**You** may incur some of the following Charges and Fees during **Your Hire Period**. These are not included in the **Rental Charges**.

Service	What is the charge for?	Rate (Inc. VAT)
Refuelling charge	This applies if <b>You</b> return the <b>Vehicle</b> to <b>Us</b> with less fuel in the tank than marked on <b>Your</b> Rental Agreement. This charge is in addition to the cost of the fuel as detailed in the T&Cs.	£15.00
Fuel (Diesel)	The price of Diesel per litre <b>We</b> will charge <b>You</b> if <b>We</b> need to replenish fuel in the <b>Vehicle</b> .	£1.85 per litre
Excess Mileage Charges	Excess mileage charges will apply per mile for each mile driven over the mileage allowance for the <b>Hire Period</b> .	20 pence per mile
Deliver and Collect	This applies if <b>You</b> wish to have <b>Your Vehicle</b> delivered to or collected from <b>Your</b> home or work address. In addition to the Deliver/Collect charge <b>You</b> are also responsible for the cost of the fuel <b>We</b> use to deliver and to collect the <b>Vehicle</b> .	>5 miles: £5 each way < 5 miles: £5 + £1.50 per mile each way
Aborted Deliver and Collect Charge	This applies, in addition to the Deliver and Collect charge shown above, if <b>You</b> are not available at <b>Your</b> home or work address in the UK to take delivery of the <b>Vehicle</b> .	£40.00
Out of hours collection	If <b>You</b> wish to collect <b>Your Vehicle</b> from <b>Our</b> office outside <b>Our</b> normal opening hours.	£80.00
Out of Hours Key Return Charge	This charge will apply if <b>You</b> return a <b>Vehicle</b> to <b>Our</b> office outside <b>Our</b> normal opening hours and deposit the keys.	£30.00
Disposal Fee	If any property, goods, or items are left in any <b>Vehicle</b> this charge will be payable for their subsequent disposal.	From £50.00
Special cleaning / valet charge	This applies if <b>You</b> return the <b>Vehicle</b> to <b>Us</b> in a condition that requires more than <b>Our</b> standard clean. For example if <b>You</b> or one of <b>Your Passengers</b> smokes in the <b>Vehicle</b> .	From £75.00

#### Charges for loss or damage to the **Vehicle** or **Accessories**

Service	What is the charge for?	Rate (Inc. VAT)
Damage to the <b>Vehicle</b> , including tyre damage	<b>You</b> will be notified of damage costs once the <b>Vehicle</b> has been assessed at the end of the <b>Hire Period</b> .	<b>You</b> will be charged a Damage Administration Fee in addition to the cost of the damage.
General <b>Accessories</b>	The cost to replace any <b>Accessories</b> such as locking wheel nuts, parcel shelves, boot covers etc.	An Administration Fee will be added to the cost of the replacement <b>Accessory(ies)</b> .
<b>Vehicle</b> Recovery Fee	Recovery of a <b>Vehicle</b> that has broken down or is damaged due to customer negligence.	From £250.00 recovery charge and From £3.00 per return mile towage.
Keys	The cost to replace lost or damaged keys can be up to £500 depending on the make and model of the <b>Vehicle</b> .	An Administration Fee will be added to the cost of the replacement key

## Fees

Service	What is the charge for?	Rate (Inc. VAT)
Driver Error Breakdown Callout	The cost of <b>Our</b> nominated patrol attending <b>You</b> and the <b>Vehicle</b> and identify the <b>Vehicle</b> Fault that being the fault of the <b>Hirer</b> , such as running out of fuel.	£95.00 plus patrol's chargeable items – such as fuel.
Statutory Fee for <b>Vehicle</b> Recovery by Police	The cost to redeem a <b>Vehicle</b> if it is recovered by police because of <b>Your</b> breach of the T&Cs - please refer to What are my obligations towards the <b>Vehicle</b> ?	From £200.00
Statutory Storage Fees following Police Recovery	Fees that are charged by the police for storing a <b>Vehicle</b> following its recovery by them.	From £25.00 per day
Agent Recovery Fee	The cost <b>We</b> incur if, because of <b>Your</b> breach of the T&Cs - please refer to What are my obligations towards the <b>Vehicle</b> ?, <b>We</b> have to instruct agents to recover a <b>Vehicle</b> on <b>Our</b> behalf.	From £400.00 from the <b>Territory</b> - From £2500.00 elsewhere
Reservation Amendment (or Modification) Fee	To cover <b>Our</b> administration costs each time <b>You</b> amend any details of <b>Your</b> booking once the <b>Hire Period</b> has started.	£5.00
Changeover Fee	This charge will apply if, after the <b>Hire Period</b> has started and for reasons of personal preference only, <b>You</b> wish to change the <b>Vehicle</b> to a different <b>Vehicle</b> within the same <b>Vehicle</b> group.	£25.00
Cancellation Fee	This charge will be made if <b>You</b> tell <b>Us</b> <b>You</b> wish to cancel <b>Your</b> prepaid booking but <b>You</b> give <b>Us</b> less than 48 hours notice.	100%
No Show Fee	This charge will apply if <b>You</b> did not cancel <b>Your</b> pre-paid booking but <b>You</b> do not collect <b>Your Vehicle</b> .	100% of the first two days rental charge.
Damage Administration Fee	Applies if <b>We</b> have to charge <b>You</b> for damage caused to the <b>Vehicle</b> whilst <b>You</b> are in possession of it. This charge pays for the back-office resource required to process associated paperwork.	£40.00
Desktop Engineering Fee	This applies if the <b>Vehicle</b> is damaged but not repaired immediately. It pays for the cost of a review to compare all data relating to the damage. This is in addition to the Damage Administration Fee.	£40.00
Engineer's Fee	This applies if the <b>Vehicle</b> is damaged and needs to be repaired immediately. It pays to liaise with the repairers to instruct how it will be repaired and the cost. This is in addition to the Damage Administration Fee.	£80.00
Administration Fee	Applies if <b>We</b> have to provide <b>Your</b> details to any third parties (for example for unpaid congestion or parking charges) or if <b>We</b> have to replace <b>Accessories</b> or keys.	£40.00
Unpaid Charges Admin Fee	Applies if <b>We</b> have to recover unpaid charges associated with <b>Your</b> rental. Reasonable legal fees, statutory court costs and interest will be payable in addition to this fee.	£50.00
Extension Fee	Applies when <b>You</b> notify <b>Us</b> that <b>You</b> wish to extend the length of <b>Your Hire Period</b> .	£5.00
Late Check In Fee	Applies when <b>You</b> fail to return the <b>Vehicle</b> on time or within the grace period.	£8.00
Unauthorised Extension Fee	Applies if <b>You</b> do not let <b>Us</b> know that <b>You</b> wish to extend the length of <b>Your Hire Period</b> at least 2 working hours before it is due to be returned to <b>Us</b> . This is charged in addition to the daily <b>Rental Charges</b> .	£40.00